Two independent surveys were distributed in August 2020 and April 2021. The primary survey was distributed following the first lockdown, and the second survey built on the experiences reported from the initial survey.

Theme 2: Alternatives to consultation
The number of survey participants having a remote consultation increased from 57 (52%) in the first survey to 92 of 124 (74%) in 2021. The type of remote consultation is shown above.

Theme 3: Effect on mental health
In the primary survey 63 of 91 (69%) expressed increasing anxiety due to lockdown, compared with 76 of 124 (61%) in the follow-up survey.

Theme 4: Perceived risks of COVID-19
The majority of participants felt they would have a worse illness and require longer rehabilitation than someone without OI (81 of 117 respondents, and 77 of 120 respectively).

CONCLUSION
The pandemic has had widespread effects on both the care of people with OI as well as their mental health and will require further long-term monitoring. The emergence of remote consultation as a direct consequence of COVID-19 may prove a viable long-lasting alternative to face-to-face appointments.